



LUTHERAN SOCIAL SERVICES OF THE NATIONAL CAPITAL AREA

*Pathways Forward*



# 2018

## UNITED THROUGH CHANGE

Lutheran Social Services of the National Capital Area (LSS/NCA) experienced several transitions in 2018 that both challenged the resources of the agency and strengthened the community's unwavering commitment to deliver services to those in need. In the face of such odds, we have two choices: to accept the status quo, or to believe in the transformative power of service to provide comfort and restore hope and dignity. Embracing change, we united supporters, community partners, and advocates to offer aid and compassion to the most vulnerable populations



**73**  
**CENTS OF EVERY DOLLAR**  
GOES DIRECTLY TO A NEIGHBOR IN NEED



**2,774**  
**PEOPLE SERVED**  
THROUGH YOUR SUPPORT



**12,609**  
**VOLUNTEER HOURS**  
OFFER HOPE & COMPASSION



# Letter From Leadership



## 2018: United Through Change

In 2018, LSS/NCA experienced a wave of unexpected transition. At the beginning of the year, the District of Columbia chose to deliver foster care services through one contract provider rather than the existing seven. This change in the D.C. foster care system eliminated LSS/NCA's traditional foster care program. At the same time, a series of executive orders discontinued the arrival of refugees for several months in 2018. In addition, presidential administrative priorities and national security reviews led to half the anticipated number of refugee arrivals expected. As a result of these limited government contracts and reduced funding, LSS/NCA expenses exceeded income in FY18, despite spending less than budgeted.

***“Through partner collaboration, connected individuals, and a network of congregations, LSS/NCA continues to serve the most vulnerable populations.”***

Although these changes disrupted the status quo, they reaffirmed our commitment to carry on through the obstacles and rallied others to our side. In response to these changes, LSS/NCA cut administrative costs, strengthened its grant revenue, and bolstered fee-for-service programming. Through partner collaboration, connected individuals, and a network of congregations, LSS/NCA continues to serve the most vulnerable populations. Just as it has done for over 100 years, LSS/NCA will continue to bolster services that meet the changing and unmet needs of our community.

Blessings,  
Mary Burce Warlick  
Board Chair





## STATEMENT OF FINANCIAL POSITION

Dollars in thousands

### ASSETS

Cash	\$314
Investments	1,003
Contract/Grant Receivable	1,072
Prepaid Expenses	54
Deposits	1
Property & Equipment	444

<b>Total Assets</b>	<b>\$2,888</b>
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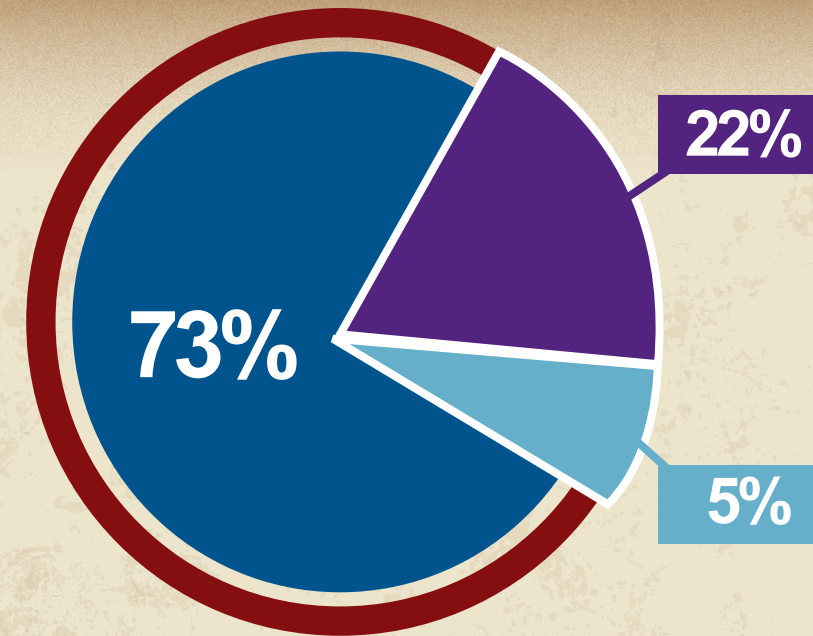
### LIABILITIES

Accounts Payable/Accrued Expense	\$676
Deferred Revenue	9
Line of Credit/Lease Payable	433
Long-Term Debt	1,625

<b>Total Liabilities</b>	<b>\$2,743</b>
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### NET ASSETS

<b>Total Net Assets</b>	<b>\$145</b>
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- Program Expenses
- Management/General Expenses
- Fundraising Expenses

## STATEMENT OF ACTIVITIES

Dollars in thousands

### SUPPORT & REVENUE

Government Contracts/Grants	\$5,265
Contributions	447
Donated Goods/Services	412
United Way	39
Income/Fees/Other	261

<b>Total Support &amp; Revenue</b>	<b>\$6,424</b>
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### EXPENSES

Direct Program Expenses:	
Foster Care Service	\$1,927
Refugee & Immigration	3,494

Support Expenses:	
Management & General	\$1,386
Facilities	208
Fundraising	397

<b>Total Expenses</b>	<b>\$7,412</b>
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## REFUGEES IN OUR COMMUNITY

Served **2,520** new neighbors

Resettled **559** refugees in the Washington DC Metro Community

Equipped **420** refugees for new careers through workforce development

Provided guidance and assistance to **69** immigrants seeking citizenship

Reunited families by identifying **1,472** friends & family members of detained undocumented minors

## CHILDREN FOUND LOVING HOMES

Served **101** children & families

Guided **56** prospective parents through the adoption process

Created **6** families through adoption

Found specialized foster homes for **26** unaccompanied refugee minors

Reunited **13** birth children and parents

## FAMILIES IMPACTED BY STIGMA

Served **153** individuals

Strengthened the health of **127** youth affected by HIV/AIDS, mental illness, & substance abuse through wellness education

Provided leadership development & counseling to **26** adults, bolstering family unity and communication.





## Community



RECEIVED

**2,266**

**GIFTS OF SUPPORT**

TOTALING \$ 1,022,870

*Gifts of support included financial gifts as well as gifts-in-kind. Donated goods are critical for refugee resettlement and youth development wellness retreats.*



TRAINED

**248**

**VOLUNTEERS**

TO SUPPORT FAMILIES

*Volunteers committed 12,609 hours to families in need. They provided a value of nearly \$305,000 to LSS/NCA, strengthening our ability to serve more people in need.*



ENGAGED COMMUNITIES IN

**3**

**ADVOCACY EVENTS**

*LSS/NCA organized advocacy activities, including town halls and capitol hill visits, to encourage community members to voice their concern for the growing refugee crisis.*



INFORMED

**3,117**

**INDIVIDUALS**

DURING 98 PRESENTATIONS

*LSS/NCA is dedicated to mobilizing communities by sharing our mission with students, partners, and community members. Together, we can do more and serve many.*



CULTIVATED

**70**

**CONGREGATIONS**

TO RESETTLE REFUGEES

*Partner congregations, Good Neighbors, dedicated a total of 957 volunteers to support refugee families through the provision of mentors, basic needs, and financial support.*



AWARDED

**\$279k**

**IN GRANT FUNDING**

*Eight significant grants in FY18 provided supplemental support to operate LSS/NCA refugee resettlement and the Youth Development & Wellness program.*



Lutheran Social Services of the National Capital Area (LSS/NCA)  
walks with those in need and mobilizes community partners to provide  
services that offer hope and rebuild lives.



**LUTHERAN SOCIAL SERVICES OF THE NATIONAL CAPITAL AREA**  
**SERVING BOLDLY FOR OVER 100 YEARS**

**LSSNCA.ORG**