



LUTHERAN SOCIAL SERVICES OF THE NATIONAL CAPITAL AREA

*History in the Making*





# 2017

## HISTORY IN THE MAKING

In our 100th year, we united community partners in the mission to serve. Together we are stronger, more vibrant and capable of making the impossible possible. We offer love to those in need, creating new families in the process. We engage our communities to welcome the displaced through information sharing and volunteer opportunities. We embrace those whose present circumstances make them feel unwanted and marginalized by society, strengthening their lives and providing hope for the future.



**77**  
**CENTS OF EVERY DOLLAR**



**1,884**  
**PEOPLE SERVED**



**14,788**  
**VOLUNTEER HOURS**





# Letter From Leadership



## 2017: HISTORY IN THE MAKING

In 2017, Lutheran Social Services of the National Capital Area celebrated 100 years of Serving Boldly through a region-wide Day of Prayer, volunteer service days, and congregational discussions about future needs. Together, we recognized LSS/NCA's important role in engaging our community over the last century.

LSS/NCA was instrumental in welcoming displaced persons fleeing violence and persecution. They came seeking safety, a place where they could imagine a future filled with hope. In 2017, we resettled nearly 1,600 refugees in Maryland and Virginia, more individuals than the agency has resettled in any other year.

***“As we worked with local and government partners to embrace hundreds of refugee families and dozens of children, we broadened community awareness and empowered community members...”***

In addition, we continued to embrace vulnerable youth through our Children's Services program. We found loving homes for 75 D.C. foster children and 31 unaccompanied refugee minors escaping violence and desperation. Youth Haven camps added additional retreat weekends and family programming to strengthen open communication and encourage wellness despite the challenges of HIV/AIDS.

As we worked with local and government partners to embrace hundreds of refugee families and dozens of children, we broadened community awareness and empowered community members with town hall meetings and advocacy tools. **Thank you for standing with us in our mission to offer hope and rebuild lives.**

Blessings,  
Christine P. Connell  
Chief Executive Officer





## STATEMENT OF FINANCIAL POSITION

Dollars in thousands

### ASSETS

Cash	\$270
Investments	1,200
Contract/Grant Receivable	1,921
Prepaid Expenses	70
Deposits	5
Property & Equipment	506

<b>Total Assets</b>	<b>\$3,972</b>
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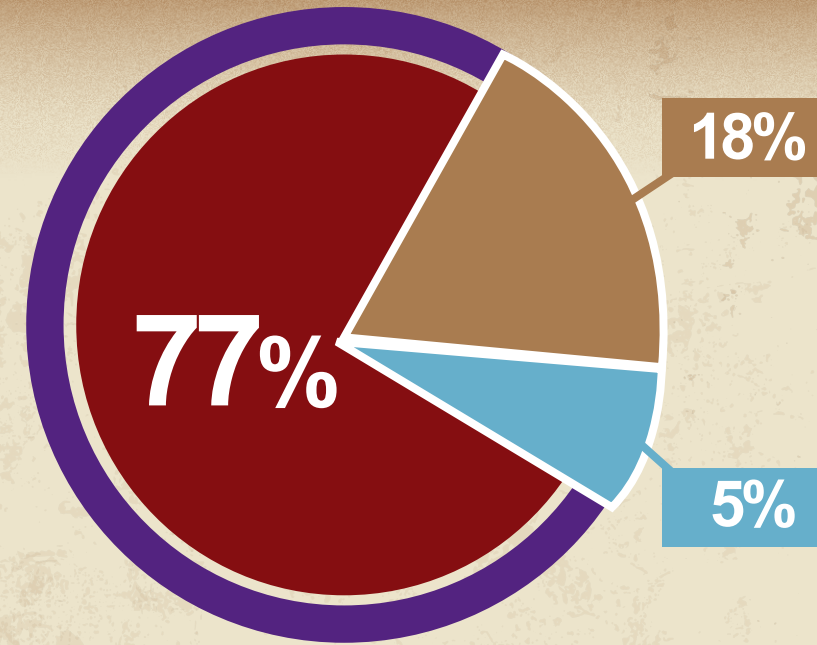
### LIABILITIES

Accounts Payable/Accrued Expense	\$681
Line of Credit	500
Long-Term Debt	1,686

<b>Total Liabilities</b>	<b>\$2,867</b>
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### NET ASSETS

<b>Total Net Assets</b>	<b>\$1,105</b>
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- Program Expenses
- Management/General Expenses
- Fundraising Expenses

## STATEMENT OF ACTIVITIES

Dollars in thousands

### SUPPORT & REVENUE

Government Contracts/Grants	\$8,577
Contributions	410
Donated Goods/Services	524
United Way	23
Income/Fees/Other	385

<b>Total Support &amp; Revenue</b>	<b>\$9,919</b>
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### EXPENSES

Direct Program Expenses:	
Foster Care Service	\$3,157
Refugee & Immigration	4,630
Community Service	137
Supportive Expenses:	
Management & General	\$1,629
Facilities	245
Fundraising	475

<b>Total Expenses</b>	<b>\$10,273</b>
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## REFUGEES IN OUR COMMUNITY

Served **1,625** refugees

Resettling **1,562** refugees in the Washington DC Metro Community

Equipping **585** refugees for employment & self-sufficiency (may include those that were resettled)

Providing guidance and assistance to **63** immigrants seeking citizenship

## CHILDREN FOUND LOVING HOMES

Served **192** children & families

Guided and assisted **39** prospective parents through the adoption process

Placed **75** foster children in loving homes

Created **25** families through adoption

Found specialized foster homes for **31** unaccompanied refugee minors

Reunited **22** birth children and parents

## FAMILIES IMPACTED BY STIGMA

Served **107** individuals

Provided a confidential and supportive environment to **88** youth and children affected or infected by HIV/AIDS

Strengthened **19** adults through mentoring and counseling, improving family communication and unity





## Community



RECEIVED

**2,232**

**GIFTS OF SUPPORT**  
TOTALING \$934,000

*Gifts of support included financial gifts as well as gifts-in-kind. Donated goods are critical for the resettlement of refugee families.*



TRAINED

**348**

**VOLUNTEERS**  
IN SUPPORTING FAMILIES

*An increase in service activities, client numbers, and congregational involvement made volunteers integral in our 100th year of service.*



CELEBRATED

**100**

**YEARS OF SERVICE**

*Because of your support and the support of others over the past century, LSS/NCA recognized 100 years of Serving Boldly.*



SHARED INFORMATION AT

**66**

**PRESENTATIONS**

*LSS/NCA is dedicated to mobilizing communities by sharing our mission with students, partners, and community members. Together, we can do more and serve many.*



CULTIVATED

**44**

**CONGREGATIONS**  
TO RESETTLE REFUGEES

*Good Neighbor congregations, partners of LSS/NCA, served dozens of refugee families by supporting them with mentors, the basic needs, and financial support.*



CREATED A

**22**

**PAGE**  
REFUGEE ADVOCACY GUIDE

*Due to Presidential Executive Orders and new refugee arrival procedures, community members requested direction in advocating for the health and safety of our global neighbors.*



Lutheran Social Services of the National Capital Area (LSS/NCA)  
walks with those in need and mobilizes community partners to provide  
services that offer hope and rebuild lives.



**LUTHERAN SOCIAL SERVICES OF THE NATIONAL CAPITAL AREA**  
**SERVING BOLDLY FOR 100 YEARS**

**LSSNCA.ORG**